

**i-bank Electronic Service
for Retail customers (R) & Businesses (B)**

i-bank Channels	ATM	INTERNET BANKING (Retail)	INTERNET BANKING (Businesses)	MOBILE BANKING (Smartphones)	Simple Pay	PHONE BANKING (Retail)	
						through teller	through "Voice commands"
TRANSACTIONS							
ATMs CASH TRANSACTIONS (AVAILABLE FOR ETHNOCASH PLUS & DEBIT MASTERCARD)							
Cash withdrawal from connected account	✓						
Fast Cash	✓						
Cash deposit into connected account	✓						
ATMs TRANSACTIONS (AVAILABLE FOR ALL NBG CREDIT CARDS)							
Cash payment of credit card instalment, without using PIN	✓						
Payments to: NOVA TV	✓						
PIN Change	✓						
TRANSACTIONS AVAILABLE VIA AUTOMATED PAYMENT SYSTEM TERMINALS (APS)							
Instant cash deposits into NBG accounts: up to € 1,000 per account via APS network daily, with option to enter a reason for the deposit	✓						
Cash payments of NBG loan instalments, by crediting the loan-linked account (up to € 2,000 per account via APS network daily)	✓						
Cash payments of NBG credit card dues	✓						
Assessed Tax Debts (ENFIA, Income Tax for Individuals etc)	✓						
Payments to utility companies & other service providers: Δ.Ε.Η. (Public Power Corporation), Ε.Υ.Δ.Α.Π. (Athens Water Supply and Sewerage Company), Cosmote (mobile & fixed), Wind, Vodafone (mobile & fixed), Cosmoline, Otenet, Nova TV, INTERAMERICAN @ANYTIME	✓						
REMITTANCES							
Remittances to NBG accounts (same or third person's) (2)	✓	✓	✓	✓		✓	✓
Multiple Remittances to NBG accounts Payroll payments (for Bussinesses only). (via electronic file up to 200 remittances per file, for more via Ethnofiles).		✓	✓				
Remittances to other domestic banks (2) - via DIASTRANSFER - providing the choice between SHA, OUR or BEN for commission fees payment		✓	✓	✓		✓	
Multiple Remittances to other domestic banks (via DIASTRANSFER) Payroll payments (for Bussinesses only). (via electronic file up to 200 remittances per file, for more via Ethnofiles).		✓	✓				
Remittances to Banks of E.U. countries or overseas territories: a) up to 2000€ per two Months b) by using free funds c) by entering the transaction request approval number - system EKAES		✓	✓	✓		✓	
Multiple Remittances to E.U. banks or overseas territories (is not available due to capital controls)		✓	✓				
Remittances in euro to emigrants countries (is not available due to capital controls)	✓						
PAYMENTS TO PUBLIC SERVICE COMPANIES							
Assessed Tax Debts (ENFIA, Income Tax for Individuals etc)	✓	✓	✓	✓	✓	✓	✓
e-Fee		✓	✓		✓	✓	
Vehicle Excise Duty (Road Tax) for Cars and Motorcycles		✓	✓	✓	✓	✓	✓
Ειδικό Πρόστιμο Διατήρησης Ρυθμιζόμενων Χώρων		✓	✓			✓	
Clearance Fee For Building Permit Violations		✓	✓			✓	
Flat Penalty for Building Permit Violations		✓	✓			✓	
OAED-FORMER OEK RESCHEDULED LOANS		✓	✓			✓	
S.E.P.P.P		✓	✓			✓	
Hellenic Single Public Procurement Authority (H.S.P.P.A.)		✓	✓			✓	
ICISnet Online Payments		✓	✓			✓	
MUNICIPALITIES							
Municipality of Agios Dimitrios		✓	✓			✓	
MUNICIPALITY OF ALIARTOS THESPIES		✓	✓			✓	
Municipality of Alonnhssos		✓	✓			✓	
Municipality of Amaroysio		✓	✓			✓	
Municipality of Amfilkia-Elatia		✓	✓			✓	
Municipality of Amfilocia		✓	✓			✓	
Municipality of Andros		✓	✓			✓	
Municipality of Argithea		✓	✓			✓	
Municipality of Athens (2)		✓	✓			✓	
Municipality of Brillisia		✓	✓			✓	
MUNICIPALITY OF CHANIA		✓	✓			✓	
Municipality of Vironas		✓	✓			✓	
Municipality of Dionysos		✓	✓			✓	
MUNICIPALITY OF DIRFION MESSAPION		✓	✓			✓	
Municipality of Dodoni		✓	✓			✓	
Municipality of Domokos		✓	✓			✓	
Municipality of Dorida		✓	✓			✓	
Municipality of Evrotas		✓	✓			✓	
Municipality of Erymanthos		✓	✓			✓	
Municipality of Gortynia		✓	✓			✓	
Municipality of Emmanouil Pappas		✓	✓			✓	
Municipality of Filothei-Psychiko		✓	✓			✓	
Municipality of Fylh		✓	✓			✓	
Municipality of Deskath		✓	✓			✓	
Municipality of Hersonissos		✓	✓			✓	
Municipality of Hydra		✓	✓			✓	
MUNICIPALITY OF ILION		✓	✓			✓	

Municipality of Ierapetra		√	√			√		
MUNICIPALITY OF ILIOUPOLI		√	√			√		
Municipality of Kalabrita		√	√			√		
MUNICIPALITY OF KALAMATA		√	√			√		

i-bank Channels	ATM	INTERNET BANKING (Retail)	INTERNET BANKING (Businesses)	MOBILE BANKING (Smartphones)	Simple Pay	PHONE BANKING (Retail)	
						through teller	through "Voice commands"
Municipality of Karpathos		✓	✓			✓	
Municipality of Karpenisi		✓	✓			✓	
Municipality of Karistos		✓	✓			✓	
Municipality of Korinthos		✓	✓			✓	
Municipality of Kassandra		✓	✓			✓	
Municipality of Kavala		✓	✓			✓	
Municipality of Keratsini-Drapetsona		✓	✓			✓	
MUNICIPALITY OF KIFISIA		✓	✓			✓	
MUNICIPALITY OF KISSAMOS		✓	✓			✓	
MUNICIPALITY OF KOZANI		✓	✓			✓	
Municipality of Kropia		✓	✓			✓	
Municipality of Kythira		✓	✓			✓	
MUNICIPALITY OF LAMIA		✓	✓			✓	
Municipality of Larissa		✓	✓			✓	
Municipality of Layreotikis		✓	✓			✓	
Municipality of Lefkada		✓	✓			✓	
Municipality of Leros		✓	✓			✓	
Municipality of Lesvos		✓	✓			✓	
Municipality of Limnos		✓	✓			✓	
Municipality of Lipsi		✓	✓			✓	
Municipality of Makrakomis		✓	✓			✓	
Municipality of Marathona		✓	✓			✓	
Municipality of Markopoulo		✓	✓			✓	
Municipality of Megalopoli		✓	✓			✓	
Municipality of Molos Agios Konstantinos		✓	✓			✓	
MUNICIPALITY OF NAFPLIO		✓	✓			✓	
Municipality of Monemvasia		✓	✓			✓	
Municipality of Nea Propontida		✓	✓			✓	
MUNICIPALITY OF NEA SMIRNI		✓	✓			✓	
Municipality of Nemea		✓	✓			✓	
MUNICIPALITY OF NORTH KYNOURIA		✓	✓			✓	
Municipality of Notia Kynouria		✓	✓			✓	
MUNICIPALITY OF ORAIOKASTRO		✓	✓			✓	
Municipality of Oropos		✓	✓			✓	
Municipality of Paianias		✓	✓			✓	
Municipality of Palama		✓	✓			✓	
Municipality of Palaio Faliro		✓	✓			✓	
Municipality of Pallini - Companies		✓	✓			✓	
Municipality of Pallini - Individuals		✓	✓			✓	
Municipality of Papagoy-Xolargoy		✓	✓			✓	
Municipality of Petroypoli		✓	✓			✓	
Municipality of Platania		✓	✓			✓	
Municipality of Poligiros		✓	✓			✓	
Municipality of Poros		✓	✓			✓	
Municipality of Pylos		✓	✓			✓	
Municipality of Pikermi		✓	✓			✓	
Municipality of Samos		✓	✓			✓	
Municipality of Saronikou		✓	✓			✓	
MUNICIPALITY OF SINTIKIS		✓	✓			✓	
Municipality of Souliou		✓	✓			✓	
Municipality of Sparti		✓	✓			✓	
Municipality of Spatwn Artemidos		✓	✓			✓	
Municipality of Spetses		✓	✓			✓	
Municipality of Stylida		✓	✓			✓	
Municipality of Tanagra		✓	✓			✓	
MUNICIPALITY OF THERMO		✓	✓			✓	
Municipality of Tripolis		✓	✓			✓	
Kopaida charges-PSTE-P.E. of Voiotia		✓	✓			✓	
Municipality of Thessaloniki		✓	✓			✓	
Municipality of Velo Vocha		✓	✓			✓	
MUNICIPALITY OF VOLOS		✓	✓			✓	
Municipality of Zagora-Mouresi		✓	✓			✓	
Municipality of Zitsas		✓	✓			✓	

PAYMENTS TO CREDIT CARDS

Payment of NBG-issued credit card dues (2)	✓	✓	✓	✓		✓	✓
Payment of other domestic banks-issued credit cards (via DIASTRANSFER) (2)		✓	✓	✓		✓	
Virtual MasterCard Load		✓		✓		✓	
Virtual MasterCard Unload		✓		✓		✓	
Visa Prepaid Load	✓	✓		✓		✓	
Visa Prepaid Unload		✓		✓		✓	
Cosmote Prepaid Load	✓	✓		✓		✓	
Cosmote Prepaid Unload		✓		✓		✓	

PAYMENTS TO TELEPHONY / INTERNET SERVICE PROVIDERS

COSMOTE - mobile	✓	✓	✓	✓	✓	✓	✓
COSMOLINE		✓	✓		✓	✓	
CYTA HELLAS S.A.	✓	✓	✓	✓	✓	✓	
HELLASFON NETWORKS S.A.		✓	✓			✓	
NOVA 2PLAY, 3PLAY / FORTHNET		✓	✓	✓	✓	✓	
NOVA TV		✓	✓	✓			
MTEL		✓	✓			✓	
COSMOTE - fixed - OTE TV - Residential & Business Customers	✓	✓	✓	✓	✓	✓	✓
OTENET		✓	✓		✓	✓	
COSMOTE FIXED - INVOICES		✓	✓			✓	
NICTECH		✓	✓			✓	
TELLAS		✓	✓			✓	
VODAFONE Mobile/Fixed	✓	✓	✓	✓	✓	✓	✓
VIVODI		✓	✓			✓	
WIND	✓	✓	✓	✓	✓	✓	✓

i-bank Channels	ATM	INTERNET BANKING (Retail)	INTERNET BANKING (Businesses)	MOBILE BANKING (Smartphones)	Simple Pay	PHONE BANKING (Retail)	
						through teller	through "Voice commands"

PAYMENTS TO INSURANCE FUNDS

Centre for the Collection of Social Security Arrears (KEAO)		✓	✓				✓
Civil Servants' Auxiliary Pension Fund (MTPY)		✓	✓				✓
EDOEAP		✓	✓				✓
EDOEAP / ADVERTISEMENT TAX		✓	✓				✓
E.Δ.Ο.Ε.Α.Π. - ΑΣΦΑΛΙΣΜΕΝΟΙ		✓	✓				✓
E.Δ.Ο.Ε.Α.Π. - ΕΡΓΟΔΟΤΕΣ		✓	✓				✓
E.T.A.A. - T.S.M.E.D.E Independent Professionals' Contributions		✓	✓				✓
E.T.A.A. - T.S.M.E.D.E Employers' Contributions		✓	✓				✓
ΕΤΕΑΕΠ - Π. ΕΤΑΑ ΤΠΔΑ		✓	✓				✓
ΕΤΑΑ - ΤΥΔΕ		✓	✓				✓
ΕΤΑΑ - ΤΥΔΗ Thessaloniki Lawyers Health Fund		✓	✓				✓
ΕΤΑΡΜΜΕ / ADVERTISEMENT TAX		✓	✓				✓
ΕΤΑΡΜΜΕ / CONTRIBUTIONS		✓	✓				✓
ΕΦΚΑ (LAWYERS ASSOCIATION)		✓	✓				✓
ΕΦΚΑ (ΟΑΕΕ,ΟΓΑ,ΕΤΑΑ,ΕΤΑΡ-ΜΜΕ)		✓	✓	✓			✓
NAVY AUXILIARY PENSION FUND		✓	✓				✓
ΕΤΑΟ		✓	✓				✓
FARMERS INSUREES (until 31-12-2016)		✓	✓				✓
FARMERS EMPLOYERS (until 31-12-2016)		✓	✓				✓
ΕΦΚΑ EMPLOYERS CONTRIBUTIONS		✓	✓	✓			✓
Insurance Coupons		✓	✓				✓
Jurists Fund		✓	✓		✓		✓
Ο.Α.Ε.Ε.		✓	✓	✓	✓		✓
Sanitary Social Security & Pension Fund Independent Professionals' Contributions (TSAY) (until 31-12-2016)		✓	✓				✓
Sanitary Social Security & Pension Fund Employers Contributions (TSAY) (until 31-12-2016)		✓	✓				✓
ΕΤΕΑΕΠ - Π. ΕΤΑΑ ΚΕΑΔ		✓	✓				✓
TEA - ΕΑΡΑΕ		✓	✓				✓
TEA - ΕΑΡΑΕ (Pension Fund for Insurance Agents)		✓	✓				✓
TEAYET - ΝΡΙΔ		✓	✓				✓
TEAGE Geotechnicians' Occupational Fund		✓	✓				✓
TAISYT-ETAP MME PHOTOGRAPHERS					✓		
TAISYT-ETAP MME SUPPLEMENTARY PENSION					✓		
ΕΤΕΑ (FORMER TADKY)					✓		

PAYMENTS TO INSURANCE COMPANIES

AEGEAN INSURANCE		✓	✓				✓
AIG HELLAS S.A.		✓	✓				✓
AIGAION INSURANCE		✓	✓				✓
EUROSTATUS INSURANCE		✓	✓				✓
ALLIANZ HELLAS A.A.E.		✓	✓				✓
ARAG HELLAS		✓	✓				✓
ERGO (ex. ATE General Insurance)		✓	✓				✓
ERGO (ex. ATE Life Insurance)		✓	✓				✓
ATLANTIC UNION SA		✓	✓				✓
CROMAR FOR AGENTS		✓	✓				✓
AXA LIFE INSURANCES		✓	✓				✓
AXA GENERAL INSURANCES		✓	✓				✓
CNP Agency S.A.		✓	✓				✓
CNP Insurance LTD		✓	✓				✓
CNP Life		✓	✓				✓
CROMAR INSURANCE BROKERS		✓	✓				✓
DAS HELLAS		✓	✓				✓
DIRECT PLUS INSURANCE		✓	✓				✓
DIETHNIS ENOSIS SA		✓	✓				✓
DYNAMIS INSURANCE		✓	✓				✓
ERGO INSURANCE		✓	✓				✓
Ethniki Insurance	✓	✓	✓	✓	✓		✓
Ethniki Insurance - Flexible Payment	✓	✓	✓		✓		✓
EUROLIFE ERB AEGA		✓	✓				✓
EUROLIFE ERB LIFE INSURANCE SA		✓	✓				✓
EUROPE Ins Co SA		✓	✓				✓
EUROPEAN RELIANCE		✓	✓	✓			✓
Export Credit Insurance Organization (ECIO)		✓	✓				✓
FCA INSURANCE HELLAS		✓	✓				✓
GENERALLI HELLAS		✓	✓				✓
GROUPAMA PHOENIX		✓	✓				✓
Hellas Direct		✓	✓				✓
HELIOS ASSURANCE BROKERS		✓	✓				✓
insurancemarket.gr		✓	✓				✓
Insurance Pro		✓	✓				✓
EUROPROTECTION INSURANCE BROKERS		✓	✓				✓
INTERAMERICAN Property and Casualty		✓	✓	✓	✓		✓
INTERAMERICAN Life Insurance		✓	✓	✓	✓		✓
INTERAMERICAN Road Assistance		✓	✓	✓			✓
INTERASCO S.A.		✓	✓				✓
INTERLIFE ΑΣΦΑΛΙΣΤΙΚΗ CLIENTS		✓	✓				✓
INTERLIFE ΑΣΦΑΛΙΣΤΙΚΗ NETWORK		✓	✓				✓
INTERNATIONAL LIFE GROUP S.A. (Life & General Insurance)		✓	✓				✓
INTERNATIONAL LIFE (Life Insurance)		✓	✓				✓
INTERSALONIKA		✓	✓				✓
METLIFE A.E.A.Z.		✓	✓				✓
MINETTA GENERAL		✓	✓				✓
MINETTA LIFE		✓	✓				✓
MOTOR INSURERS' BUREAU		✓	✓				✓
MY DIRECT INSURANCE		✓	✓				✓
NN Hellas LIFE		✓	✓	✓			✓
NP INSURANCE-NEOS POSEIDON		✓	✓				✓
NP INSURANCE-ΠΛΗΡΩΜΕΣ ΣΥΝΕΡΓΑΤΩΝ		✓	✓				✓
ORIZON INSURANCE		✓	✓				✓
PERSONAL INSURANCE AEGA		✓	✓				✓
PRIME INSURANCE		✓	✓				✓
QUDOS INSURANCE		✓	✓				✓
SFAKIANAKIS INSURANCE BROKERS SA		✓	✓				✓
S. SPANOS AND SONS IKE		✓	✓				✓
YDROGEIOS AA & AE		✓	✓				✓
4LIFE DIRECT		✓	✓				✓
SINETERISTIKI INSURANCE		✓	✓				✓
PREMIUM BROKERS		✓	✓				✓
INTERSALONICA (ADVANCE PAYMENT)		✓	✓				✓

i-bank Channels	ATM	INTERNET BANKING (Retail)	INTERNET BANKING (Businesses)	MOBILE BANKING (Smartphones)	Simple Pay	PHONE BANKING (Retail)	
						through teller	through "Voice commands"

PAYMENTS TO POWER SUPPLY COMPANIES

CORAL		✓	✓			✓	
CORAL - Energy Provider		✓	✓			✓	
Public Power Corporation SA (DEI)	✓	✓	✓	✓	✓	✓	
H.E.D.N.O. S.A. - Article 95/DNOC		✓	✓			✓	
DEI-ENTERPISE CUSTOMERS		✓	✓			✓	
D.E.H. - Invoices and Agents		✓	✓			✓	
D.E.T.E.P.A.		✓	✓			✓	
DETIP MUNICIPALITY OF EORDAIA		✓	✓			✓	
Hellenic Electricity Distribution Network Operator (DEDDHE)		✓	✓		✓	✓	
ATTICA NATURAL GAS Guarantees - Connection-EENO Charges		✓	✓			✓	
ATTICA NATURAL GAS SA (EDA ATTIKIS)		✓	✓			✓	
EPA ATTIKIS GUARANTEES		✓	✓			✓	
EPA Attiki (Natural Gas of Attiki)		✓	✓	✓	✓	✓	
EPA Thessalia - Initial Guarantee		✓	✓			✓	
EPA Thessaloniki - Initial Guarantee		✓	✓			✓	
Former EPA Thessalia (Natural Gas of Thessalia)		✓	✓			✓	
Zenith (EPA Thessaloniki/Thessaly)		✓	✓	✓		✓	
ECONOMIC GROWTH SA - CORPORATE		✓	✓			✓	
ECONOMIC GROWTH SA - RETAIL		✓	✓			✓	
ELPEDISON Companies		✓	✓			✓	
ELPEDISON Individuals		✓	✓			✓	
GREEN ENVIRONMENTAL Companies		✓	✓			✓	
GREEN ENVIRONMENTAL Individuals		✓	✓			✓	
HELLENIC POST SA		✓	✓			✓	
KEN SA - RETAIL		✓	✓			✓	
KEN SA - CORPORATE		✓	✓			✓	
NRG-CORPORATE		✓	✓			✓	
NRG - RETAIL		✓	✓			✓	
OTE ESTATE SA - ENERGY		✓	✓			✓	
REVMaena Individuals		✓	✓			✓	
REVMaena Companies		✓	✓			✓	
TEC HELLAS EPE		✓	✓			✓	
VOLTERA AE Individuals		✓	✓			✓	
VOLTERA AE Companies		✓	✓			✓	
VOLTON Individuals		✓	✓			✓	
VOLTON Companies		✓	✓			✓	
WATT AND VOLT SA Companies		✓	✓			✓	
WATT AND VOLT SA Individuals		✓	✓			✓	
HERON THERMOELECTRIC Companies		✓	✓			✓	
HERON THERMOELECTRIC Individuals		✓	✓			✓	
PROTERGIA SA INDIVIDUALS		✓	✓			✓	
PROTERGIA SA COMPANIES		✓	✓			✓	
ZENITH ELECTRICITY		✓	✓			✓	

PAYMENTS TO WATER SUPPLY COMPANIES

G.O.E.B.		✓	✓			✓	
E.Y.D.A.P.	✓	✓	✓	✓	✓	✓	✓
EYA THESSALONIKIS		✓	✓	✓	✓	✓	
DEYA AG. NIKOLAOU CRETE		✓	✓			✓	
DEYA AIGIALEIAS		✓	✓			✓	
DEYA ALEXANDREIAS		✓	✓			✓	
DEYA ALEXANDROUPOLI		✓	✓			✓	
DEYA ARTAS		✓	✓			✓	
DEYA ARXAIAS OLYMPIAS		✓	✓			✓	
DEYA EPIDAVROU		✓	✓			✓	
DEYA DHMOY VOLVHS		✓	✓			✓	
DEYA BOIOY		✓	✓			✓	
DEYA VERIA		✓	✓			✓	
DEYA NORTH DEPARTMENT CHANIA		✓	✓			✓	
DEYA NORTH KYNOYRIAS		✓	✓			✓	
DEYA CHERSONISSOU		✓	✓			✓	
DEYA DRAMAS		✓	✓			✓	
DEYA EAST MANI		✓	✓			✓	
DEYA EDESSAS		✓	✓			✓	
DEYA ELASSONAS		✓	✓			✓	
DEYA EORDAIAS		✓	✓			✓	
DEYA ERETRIA		✓	✓			✓	
DEYA ERMIONIDAS		✓	✓			✓	
DEYA FESTOU		✓	✓			✓	
DEYA THERMI		✓	✓			✓	
DEYA IGOUMENITSAS		✓	✓			✓	
DEYA IOANNINON		✓	✓			✓	
DEYA THIRA		✓	✓			✓	
DEYA KAVALA		✓	✓			✓	
DEYA KALABAKAS		✓	✓			✓	
DEYA KALAMATAS		✓	✓			✓	
DEYA KALYMNOU		✓	✓			✓	
DEYA KARDITSAS		✓	✓			✓	
DEYA KASTORIAS		✓	✓			✓	
DEYA KATERINI		✓	✓			✓	
DEYA KOMOTHNHHS		✓	✓			✓	
DEYA CORFU		✓	✓			✓	
DEYA KORINTHOS		✓	✓			✓	
DEYA LAMIA		✓	✓			✓	
DEYA LARISSA		✓	✓			✓	
DEYA LESVOU		✓	✓			✓	
DEYA LIVADIA		✓	✓			✓	
DEYA LOUTRAKIOU		✓	✓			✓	
DEYA MEIZONOS VOLOU		✓	✓			✓	
DEYA MESOLOGGIOU		✓	✓			✓	
DEYA MESSINIS		✓	✓			✓	
DEYA MINOA PEDIADAS		✓	✓			✓	
DEYA MOYZAKIOY		✓	✓			✓	
DEYA KOZANIS		✓	✓			✓	
DEYA MYKONOU		✓	✓			✓	
DEYA MYLOPOTAMOY		✓	✓			✓	
DEYA NAFPAKTOU		✓	✓			✓	
DEYA NAFPLIO		✓	✓			✓	
DEYA NESTOY		✓	✓			✓	
DEYA XANTHIS		✓	✓			✓	
TOEB OF AGROKTIMA NAOUSA		✓	✓			✓	
DEYA XYLOKASTROU		✓	✓			✓	
DEYA ORESTIADAS		✓	✓			✓	
DEYA PAGGAIYOU		✓	✓			✓	
DEYA PALAMAS		✓	✓			✓	

DEYA PAROU		√	√			√	
DEYA PAONIAS		√	√			√	
DEYA PELLAS		√	√			√	
DEYA PREVEZA		√	√			√	
DEYA PYLAIA CHORTIATI		√	√			√	
DEYA PYLHS		√	√			√	
DEYA PYLOU		√	√			√	

i-bank Channels	ATM	INTERNET BANKING (Retail)	INTERNET BANKING (Businesses)	MOBILE BANKING (Smartphones)	Simple Pay	PHONE BANKING (Retail)	
						through teller	through "Voice commands"
DEYA PYRGOU		√	√			√	
DEYA RETHIMNOY		√	√			√	
DEYA RIGA FERAIOU		√	√			√	
DEYA SELINOY		√	√			√	
DEYA SERRES		√	√			√	
DEYA SITEIA		√	√			√	
DEYA SKIATHOY		√	√			√	
DEYA SKOPELOY		√	√			√	
DEYA SYKIONIA		√	√			√	
DEYA SPARTI		√	√			√	
DEYA SYMI		√	√			√	
DEYA SYROY		√	√			√	
DEYA TEMPON		√	√			√	
DEYA THIVAS		√	√			√	
DEYA TRIFYLIAS		√	√			√	
DEYA TRIKALA		√	√			√	
DEYA TRIPOLI		√	√			√	
DEYA FLORINA		√	√			√	
DEYA CHANIA		√	√			√	
DEYA AGIA		√	√			√	
DEYA KILELER		√	√			√	
DEYA KILKIS		√	√			√	
DEYA MALEBIZIOY		√	√			√	
DEYA RODOY		√	√			√	
DEYA CHALKIDONOS		√	√			√	
DEYA IRAKLEIOY		√	√			√	
DEYA THASOU		√	√			√	
DEYA NAOUSA		√	√			√	
DEYA CHALKIDA		√	√			√	
DEYA KO		√	√			√	
DEYA LAGKADA		√	√			√	
DEYA ANATOLIKOU OLYMPOY		√	√			√	
DEYA FARKADONAS		√	√			√	
DEYA ZACHAROS		√	√			√	
DEYA LAUREWTIKHS		√	√			√	
DEYA CHIOS		√	√			√	
DEYA VISALTIAS		√	√			√	
TOEB OF IERAPETRA		√	√			√	
TOEB OF PAPAGIANNADWN		√	√			√	
DEYA AGRINIO		√	√			√	
DEYA DELTA MUNICIPALITY		√	√			√	
EDUCATION							
ACS ATHENS - American Community Schools		√	√			√	
LYCEE FRANCOHELLEN DELACROIX		√	√			√	
American College of Greece-Deree College/ALBA	√	√	√			√	
American College of Greece-Pierce College	√	√	√			√	
EOPPEP – COLLECTION OF IEK EXAM FEES		√	√			√	
French Institute of Greece - Exams	√	√	√		√	√	
GERMAN SCHOOL OF ATHENS		√	√			√	
KESSARIS SCHOOL		√	√			√	
Hellenic Open University		√	√			√	
HELLENIC AMERICAN EDUCATIONAL FOUNDATION-ATHENS COLLEGE/PSYCHICO COLLEGE		√	√	√		√	
IONIOS SCHOOL C.S.A.		√	√			√	
IONIOS SCHOOL AMAROUSIOY C.S.A.		√	√			√	
ΗΛΕΚΤΡΟΝΙΚΟ ΦΡΟΝΤΙΣΤΗΡΙΟ		√	√			√	
UNIVERSITY OF THE AEGEAN - Special Account for Research		√	√			√	
MSU Exams ACG-Deree College		√	√			√	
MSU Exams Anatolia College		√	√			√	
PAYMENTS TO FINANCIAL SERVICES							
BMW AUSTRIA BANK GMBH		√	√			√	
CREDICOM CONSUMER FINANCE		√	√			√	
CREDIT M SA		√	√			√	
FGA BANK GMBH		√	√			√	
FGA CAPITAL HELLAS		√	√			√	
FIREN		√	√			√	
FORD CREDIT EUROPE		√	√			√	
INTER FINANCE HELLAS GROUP LTD		√	√			√	
SERFIN		√	√			√	
VIVA PAYMENTS		√	√			√	
VOLKSWAGEN		√	√			√	
WESTERN UNION - PAYBANK		√	√			√	
LOANS OF CONSIGNMENT DEPOSITS AND LOANS FUND	√	√	√			√	
PAYBANK		√	√			√	
DONATIONS							
ACTION AID		√	√	√		√	
ELLINON OIKOGENEIA - DONATIONS		√	√			√	
UNICEF		√	√	√	√	√	
GREENPEACE		√	√		√	√	
Therapy Center for Dependent Individuals		√	√		√	√	
BENAKI MUSEUM - DONATIONS		√	√			√	
PAYMENTS FOR SECURITY SERVICES							
BML SECURITY		√	√			√	
G4S SEC SYSTEMS MONITORING		√	√			√	
G4S SECURE SOLUTIONS S.A.		√	√			√	
G4S TELEMATIX		√	√			√	
SPARTAN SECURITY		√	√			√	
G4S CASH SOLUTIONS		√	√			√	
BRINKS SECURITY SERVICES S.A.		√	√			√	
E. FOTELLIS SA		√	√			√	

i-bank Channels	ATM	INTERNET BANKING (Retail)	INTERNET BANKING (Businesses)	MOBILE BANKING (Smartphones)	Simple Pay	PHONE BANKING (Retail)	
						through teller	through "Voice commands"
PAYMENTS TO OTHER COMPANIES							
AB ΒΑΣΙΛΟΠΟΥΛΟΣ/ENA CC		✓	✓				✓
Health Units S.A./Santorini Hospital		✓	✓				✓
11880 - VRISKO GR		✓	✓				✓
520 BARCODE HELLAS SA		✓	✓				✓
ADMHE SA		✓	✓				✓
ACS COURIER		✓	✓				✓
AEGEAN SPEEDLINES		✓	✓				✓
A.E.P.I. A.E.		✓	✓				✓
ΑΦΟΙ ΝΑΣΟΠΟΥΛΟΙ Α.Ε.		✓	✓				✓
AGGELIDIS NIKOLAOS PHARMACY		✓	✓				✓
APOLLON SA INSURANCE BROKER		✓	✓				✓
ARGO HELLAS		✓	✓				✓
ATHANASSIOS KARAMPASHIS KAI SIA		✓	✓				✓
ASTRAZENECA SA		✓	✓				✓
AVIN		✓	✓				✓
ARGOS NET EPE		✓	✓				✓
AVON COSMETICS	✓	✓	✓				✓
ΑΥΤΟΔΙΑΧΕΙΡΙΣΗ - AUTODIA		✓	✓				✓
BED AND BATH		✓	✓				✓
BENAKI PHYIOTOPATHOLOGICAL INSTITUTE		✓	✓				✓
BENAKI MUSEUM - ABONEMENTS		✓	✓				✓
B FS		✓	✓				✓
BLUEGROUND		✓	✓				✓
BP OIL HELLENIC S.A.		✓	✓				✓
COCA COLA 3E HELLAS AVEE		✓	✓				✓
DPAM		✓	✓				✓
DNHOST		✓	✓				✓
EDENRED - ΥΠ. ΔΙΑΤΑΚΤΙΚΩΝ ΑΕΕ		✓	✓				✓
e - FOOD.GR		✓	✓				✓
E.K.P.I.ZO. (Consumers Association The Quality of Life)		✓	✓				✓
KEPENOS FLOUR MILLS AVEE		✓	✓				✓
ELASTRAK SA		✓	✓				✓
ELPA		✓	✓				✓
ELTREKKA SA		✓	✓				✓
EMA SA		✓	✓				✓
EMM. KOUVIDIS SA		✓	✓				✓
EMPORIKI RENT		✓	✓				✓
ETHNIKI Autorent		✓	✓				✓
ETHNIKI Leasing		✓	✓				✓
EUROCATERING S.A.		✓	✓				✓
EUROPA SECURITY GROUP		✓	✓				✓
FLORENTIA KARAMPASI		✓	✓				✓
FORTH CRS		✓	✓				✓
GENIKH PANELLADIKI SYN.PE.		✓	✓				✓
ΓΕΩΡΓΙΟΣ Δ. ΠΟΥΣΣΑΚΗΣ ABEE		✓	✓				✓
GEA GRAMMO ERATO APOLLON		✓	✓				✓
ΓΡΗΓΟΡΗΣ ΜΙΚΡΟΓΕΥΜΑΤΑ ABEE		✓	✓				✓
ΓΕΥΣΗΝΟΥΣ ABEE		✓	✓				✓
GOODYEAR HELLAS		✓	✓				✓
GREEK YELLOW PAGES		✓	✓				✓
GS1 Association Greece		✓	✓				✓
HCN-CABLE CONNECTED		✓	✓				✓
HELLAS PRODUCTS ΕΠΕ		✓	✓				✓
Hellenic Competition Commission		✓	✓				✓
ETAA TAN DIMOSIEYSEIS		✓	✓				✓
HELLENIC LOTTERIES S.A.		✓	✓				✓
HELLENIC NATIONAL CADASTRE	✓	✓	✓				✓
Hellenic Society for the Protection of Intellectual Property (OBI)		✓	✓				✓
Hellenic Telecommunications and Post Commission (EETT)		✓	✓				✓
HOLY SYNOD OF THE CHURCH OF GREECE		✓	✓				✓
HORSE RACES S.A.		✓	✓				✓
KORRES SA NATURAL PRODUCTS		✓	✓				✓
A LIANOS SA		✓	✓				✓
IATA BSP		✓	✓				✓
IATE CASS		✓	✓				✓
IATRICA SA		✓	✓				✓
Info Quest Technologies - MI Store		✓	✓				✓
INNOVIEW.GR		✓	✓				✓
LIFELINK IKE		✓	✓				✓
Linde Hellas LTD		✓	✓				✓
MEDIANET INVEST MIKE		✓	✓				✓
BETSHOP		✓	✓				✓
MERCEDES BENZ HELLAS AW		✓	✓				✓
NEKYA DIGITAL MARKETING		✓	✓				✓
NESPRESSO HELLAS S.A.		✓	✓				✓
NESTLE HELLAS S.A.		✓	✓				✓
METADOSIS WIRELESS ISP		✓	✓				✓
METMPA SA MPAMPALIS		✓	✓				✓
METMPA EPE		✓	✓				✓
MICHELIN TYRES		✓	✓				✓
MIELE HELLAS GmbH		✓	✓				✓
MOTODYNAMIKH S.A.		✓	✓				✓
MUNICIPAL NURSERY OF THESSALONIKI		✓	✓				✓
NOBACCO SA		✓	✓				✓
NOVIBET		✓	✓				✓
OMONIA TRANS		✓	✓				✓
OMNIMET M ΕΠΕ		✓	✓				✓
OLYMPIC BREWERY S.A.		✓	✓				✓
OPAP Internet		✓	✓				✓
OPAP LIMIT INCREASE		✓	✓				✓
OPAP SERVICES		✓	✓				✓
OPAP SA		✓	✓				✓
ΟΠΑΠ VLTS		✓	✓				✓
OPANDA NPDD		✓	✓				✓
ORPHEE BEINOGLOU SA		✓	✓				✓
OTE ESTATE SA - RENTS		✓	✓				✓
Otis Elevator Company		✓	✓				✓
PAPAKI.GR		✓	✓				✓
PASOK		✓	✓				✓
STELIOS KANAKIS S.A.		✓	✓				✓
TMEDE LETTERS OF GUARANTIE		✓	✓				✓
TORA DIRECT		✓	✓				✓
POINTER.GR		✓	✓				✓
TORA WALLET		✓	✓				✓
PANHELLENIC ASSOCIATION OF PHYSIOTHERAPISTS		✓	✓				✓
PHARMASERVE LILLY AND PARTNERS		✓	✓				✓
PIRELLI TYRES		✓	✓				✓
PLAISIO COMPUTERS		✓	✓				✓
PRAKTIKER HELLAS AE		✓	✓				✓
RILKEN		✓	✓				✓
Realdirect.gr		✓	✓				✓
SANOFI AVENTIS AEBE		✓	✓				✓

Softone Technologies SA		√	√			√	
STOIXIMAN		√	√			√	
TIRESIAS SA		√	√			√	
TUPPERWARE HELLAS SA		√	√			√	

	ATM	INTERNET BANKING (Retail)	INTERNET BANKING (Businesses)	MOBILE BANKING (Smartphones)	Simple Pay	PHONE BANKING (Retail)	
						through teller	through "Voice commands"
UNIMAC		√	√				√
U&M HELLAS		√	√				√
VARIO S.A.		√	√				√
V.KAFKAS SA		√	√				√
WELLA HELLAS		√	√				√
WEB-ARTDESIGN.GR		√	√				√
YOU.GR		√	√				√
CENTRAL GREECE MOTORWAY		√	√				√
CARGO GROUP SERVICES EPE		√	√				√
CARGO GROUP EPE (CUSTOMS CLEARANCE)		√	√				√
CARGO GROUP LOGISTICS EPE		√	√				√
SCIENCE RESEARCH INSTITUTE – HELLENIC MEDICAL ASSOCIATION		√	√				√

SHIPPING - TRANSPORTS

AEGEAN MOTORWAY SA		√	√				√
ANEK		√	√				√
e-Pass (Attiki Odos)		√	√	√	√		√
Fast Ferries		√	√				√
SARONIC FERRIES		√	√				√
Blue Star Ferries NAE - Agents		√	√				√
HELLENIC SEAWAYS-Agents		√	√				√
IONIAN GROUP - Agents		√	√				√
Minoan Lines - Plafond Agents		√	√	√			√
NEA ODOS SA		√	√				√
TEO SA		√	√				√

CHAMBERS

ENGINEERS FEES (TEE)		√	√		√		√
UNION OF HELLENIC CHAMBERS		√	√				√
EBEA		√	√				√
ECONOMIC CHAMBER OF GREECE		√	√		√		√
PROFESSIONAL CHAMBER OF ATHENS		√	√				√
CHAMBER OF ARGOLIDA		√	√				√
PROFESSIONAL CHAMBER OF THESSALONIKI		√	√				√
PROFESSIONAL CHAMBER OF HRACLEIO		√	√				√
PROFESSIONAL CHAMBER OF PIRAEUS		√	√				√
CHAMBER OF AITOLOAKARNANIA		√	√				√
PIRAEUS CHAMBER OF HANDICRAFTS		√	√				√
CHAMBER OF CORINTHOS		√	√				√
CHAMBER OF EVIA		√	√				√
CHAMBER OF EVROS		√	√				√
CHAMBER OF FTHIOTIDA		√	√				√
CHAMBER OF FINE ARTS		√	√				√
CHAMBER OF XANIA		√	√				√
CHAMBER OF IOANNINA		√	√				√
CHAMBER OF LARISSA		√	√				√
CHAMBER OF MAGNHSIA		√	√				√
CHAMBER OF PREVEZA		√	√				√
CHAMBER OF TRIKALA		√	√				√
CHAMBER OF FOKIDA		√	√				√
Geotechnical Chamber of Greece		√	√				√
HELLENIC CHAMBER OF HOTELS		√	√		√		√
One Stop Shop		√	√				√
Piraeus Chamber of C&I		√	√				√
CHAMBER OF ARKADIA		√	√				√
Thessaloniki Chamber of Handicrafts		√	√				√
THESSALONIKI CHAMBER OF COMMERCE AND INDUSTRY (TCCI)		√	√				√
CHAMBER OF ACHAIA		√	√				√
ECONOMIC CHAMBER OF GREECE (20 digits)		√	√				√
ATHENS CHAMBER OF SMALL AND MEDIUM INDUSTRIES		√	√				√
TEE - Payback Rate		√	√		√		√
T.E.E. - Subscription fees		√	√				√
DIGITAL SIGNATURE - K.E.E.		√	√				√

INVESTMENTS

Share Purchase Order (Choices: LIMIT/MARKET/ATO/ATC)		√	√	√			√
Share Sale Order (Choices: LIMIT/MARKET/ATO/ATC)		√	√	√			√
Outstanding Order (Purchase-Sale) Status		√	√	√			√
Information of share portfolio (with NBG)		√	√	√			√
Share Portfolio Statement		√	√				√
Mutual Funds Portfolio		√	√				√
Participation in Public Offerings		√	√				√
Share Allocation		√	√				√

STANDING ORDERS

Schedule future payments by Standing Order entry		√	√				√
Cancel of Standing Order		√	√				√
Information on standing order status		√	√				√
Enquiry information about Standing Orders		√	√				√

i-bank Channels	ATM	INTERNET BANKING (Retail)	INTERNET BANKING (Businesses)	MOBILE BANKING (Smartphones)	Simple Pay	PHONE BANKING (Retail)	
						through teller	through "Voice commands"

electronic - FILES TRANSFER (Ethnofiles)

<p>Ethnofiles service enables the exchange of electronic files, under a predefined format, between the Bank and its business clientele.</p> <p>Ethnofiles service enables business users to carry out multiple transactions via Internet Banking, while being able to tune the available options to specific requirements.</p> <p>This service is specifically designed for when the exchanged files contain a large number of entries or for specific requirements or for particular transaction types that are not available in the Internet Banking menu.</p>			√				
<p>Information on:</p> <p>* Trading behavior of the assigned debtors and operation of accounts.</p> <p>* Accounting for Factoring. - Search of relevant forms</p> <p>* Contact people responsible for tracing Factoring accounts.</p> <p>* Email.</p>			√				

Multi Debits

<p>Direct debit of business associates' accounts via Internet Banking.</p> <p>(electronic file - standing order of business associates signed in NBG Branch)</p> <p>of Business Associates' Standing Orders</p>			√				
Information about Debit Orders (for business associates)		√	√			√	

APPLICATIONS

Chequebook Order		√	√			√	
Chequebook Order Journal (review chequebook applications & number of cheques supplied)		√	√			√	
Application for Virtual Card issuance		√				√	
Application for Credit Card issuance		√				√	
Application for Debit Card issuance		√				√	
Application for Visa Prepaid issuance		√				√	
Application for Phone banking User ID (for Internet Banking users)		√					
Application for i-code (for Internet Banking users, non residents)		√					
Application for i-code replacement (for Internet Banking users, non residents)		√					

Notes:

1. Cancellation option follows instructions and time limits mentioned to the "Help" of each transaction.
2. With post-dated transaction option.



ΕΘΝΙΚΗ ΤΡΑΠΕΖΑ