

## i-bank Electronic Services for Retail customers and Businesses

## MANAGEMENT

i-bank channels	ATM	INTERNET BANKING (Retail)	INTERNET BANKING (Business)	MOBILE BANKING (Smartphones)	PHONE BANKING (Retail)	
					through teller	through "Voice commands"

## PROFILE - SECURITY

Change Password		√	√			
Change PIN (ATM)	√					
Activate sms i-code Only for active i-code device owners and already registered mobile phone			√		√	
Lock Password		√	√			
Deactivate i-code device		√	√			
Deactivate sms i-code		√	√			
Transaction History		√	√	√	√	
Connect Accounts		√			√	
Disconnect Accounts		√			√	
Activate DEBIT MASTERCARD & DEBIT MASTERCARD PLUS BUSINESS S	√					
Perform Money Transactions via Internet Banking for Businesses through up to three users (Job Positions) Cooperation			√			
Determine Maximum Authorized Amount per user (Job position) for Money Transactions via Internet Banking for Businesses			√			
Transaction Template - Frequently Used Items		√	√	√		
Friendly names		√	√		√	
Future and Executed Postdated Transactions		√	√		√	

## MANAGEMENT OF BUSINESS INTERNET BANKING USERS (JOB POSITIONS) BY ADMINISTRATOR

<b>Generate new Job Positions for Internet Banking - Personalise Job Position Profiles</b> (give access to certain company accounts and transactions, set amount limits for money transactions, allow performance of money transactions either individually or jointly with other Job Positions, provide other Job Positions with supervisor rights)			√			
Connect or Disconnect Corporate Accounts / Investor Codes, enable access to specific sets of Transactions per user (Job Position)			√			
<b>Modify Job Position Profile</b>			√			
<b>Monitor the activities of all Job Positions on Internet Banking.</b>			√			
<b>Set profile for servicing offshore companies</b> (give limited or - in exceptional & under special circumstances - full access)			√			

## VIRTUAL PREPAID MASTERCARD ADMINISTRATION

• Virtual Card Available Balance		√		√	√	√
• Virtual Card Issue		√			√	
• Virtual card detailed information		√		√	√	
• Virtual Card Loading		√		√	√	
• Virtual Card Unloading		√		√	√	
• Virtual Card Statement		√		√	√	
• Daily Purchase Limit Change		√			√	
• Virtual Card Return		√			√	

## PREPAID VISA CARD ADMINISTRATION

• Available Balance Prepaid Visa	√	√		√	√	√
• Issue Prepaid Visa		√			√	
• Prepaid Visa Loading	√	√		√	√	
• Prepaid Visa Unloading		√		√	√	
• Prepaid Visa Statement	√	√		√	√	√
• Daily Purchase Limit Change		√			√	
• Change PIN (ATM)	√					
• Reissue / Reminder 15digit Smart PIN – Receipt PIN positions		√			√	

## DEBIT MASTERCARD ADMINISTRATION

• Issue DEBIT MasterCard		√			√	
• Connect/Disconnect Account		√			√	
• Change of main account		√			√	
• DEBIT MasterCard Statement		√		√	√	
• Daily Withdrawal/Purchase/Purchases via internet Limit Change		√			√	
• Change PIN (ATM)	√					
• Reissue / Reminder 15digit Smart PIN – Receipt PIN positions		√			√	

## CREDIT CARD ADMINISTRATION

• Issue Credit Card		√			√	
• Credit Card Statement		√		√	√	√
• Summary of credit card last statement		√		√	√	√
• View Credit Card Statement		√			√	
• Manage way of receiving credit card statement		√			√	
• Credit Card Payment	√	√		√	√	
• Change PIN (ATM)	√					
• Reissue / Reminder 15digit Smart PIN – Receipt PIN positions		√			√	