



**NATIONAL BANK OF GREECE S.A.**  
Registered Office: 86 Aiolou St., 105 59, Athens, Greece  
General Commercial Registry (G.E.M.I.) No 237901000

Date .....

## **"MONTHLY" TIME DEPOSIT ACCOUNT IN EURO WITH INTEREST POSTED EACH MONTH**

NBG offers you its "MONTHLY" 6 to 12-month time deposit account in Euro which combines high returns and fixed monthly interest payment.

### **PRODUCT FEATURES**

**1. Beneficiaries:**

Individuals

**2. Currency:**

EUR

**3. Minimum initial deposit:**

€ 20,000.00

**4. Duration:**

6 or 12 months

**5. Interest rate:**

To get information regarding the current rates visit any of our Branches or the Bank's website at [www.nbg.gr](http://www.nbg.gr).

**6. Linked account:**

To set up the MONTHLY deposit account you have to specify a demand account (savings, current or sight). The monthly interest is credited automatically to the linked account, while the principal is credited at expiry.

**7. Benefits - Facilities - Options:**

- Automatic transfer of interest to the linked account.
- Option to deposit further amounts into the account at maturity of the deposit.
- Further beneficiaries (individuals) can be added without having to close the account or open a new one.
- Option to open an account at a future date.
- Option to pledge the deposit if taking out a loan or participating in a Public Offering.
- Confirmation of the deposit issued in your name.
- Zero handling fees.
- Service at any NBG Branch.

**8. Rates & Charges**

- A. Interest is calculated on a 30/360 day basis, i.e. the days of the commercial month are the numerator while the commercial year of 360 days is the denominator.
- B. Interest remains constant for the duration of the time deposit without prejudice to point 4 hereinbelow.
- C. Early withdrawal from the time deposit (if this is accepted by the Bank) is subject to deduction calculated based on the current interest applicable each time by the Bank, depending on the time of the early redemption and the market conditions.
- D. In the event of early partial redemption of the deposit, the Bank reserves the right to reduce the initial interest rate to the interest rate applicable at the start date of the deposit for the specific range of the balance on the account.

## 9. Taxation:

Tax is withheld from the interest payable to the time deposit account beneficiary, as applicable, and paid accordingly by the Bank, as provided for by law. The tax rate depends on the relevant tax law applicable from time to time (currently 15% on interest). Certain categories of beneficiaries, such as foreign residents, may be exempt from interest tax provided they provide NBG with appropriate documentation pursuant to the respective resolutions of the Ministry of Economy, as applicable.

## Contact us

For any queries or complaints you should contact:

- the relevant staff at the Bank's branches
  
- NBG's Sector for Governance of Customer Issues:  
You can file your comment, suggestion or complaint by filling out the relevant online form, available on the Bank's website at [www.nbg.gr](http://www.nbg.gr),

Send an e-mail to [customer.service@nbg.gr](mailto:customer.service@nbg.gr),

Send a letter or the relevant form available at all NBG Branches:

- by post to: National Bank of Greece, Sector for Governance of Customer Issues, Omirou 30, 10672 Athens, or
- by fax to +30 210 3347740.

Detailed and up-to-date information regarding the complaint procedure and the contact details of the customer complaints department are available on the Bank's website [www.nbg.gr](http://www.nbg.gr). The filing of complaints is not subject to a charge.

Furthermore, for any dispute or contention, you can use the special out-of-court redress procedures by contacting alternative resolution bodies such as the Ombudsman for Banking-Investment Services, Massalias 1, 106 80 Athens, Tel. 10440 (local call rates) and +30210 3376700 (international calls), website: [www.hobis.gr](http://www.hobis.gr), Hellenic Consumers' Ombudsman, Alexandras 144, 114 71 Athens, tel: +30210 6460862, website: [www.synigoroskatanaloti.gr](http://www.synigoroskatanaloti.gr) More details on referring a complaint to alternative dispute resolution bodies are available on the Bank's website, at [www.nbg.gr](http://www.nbg.gr).

Dear Customer,

Don't hesitate to contact our staff if you need further information. We shall be happy to provide you with any information or assistance you need.

Best regards,  
NATIONAL BANK OF GREECE S.A.  
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