

NATIONAL BANK OF GREECE



NATIONAL BANK OF GREECE S.A.

Registered Office: 86 Aiolou St., 105 59, Athens, Greece
General Commercial Registry (G.E.M.I.) No 237901000

Fee Information Document



Name of the payment account provider: National Bank of Greece S.A. (NBG)

Account Name: e-Value (Package) (Savings)

Date: 05.02.2024

- This document provides you with information about the fees for the use of main services linked to the payment account. It enables you to compare the said fees with those of other payment accounts.
- Fees may also apply to the use of services linked to the account that are not mentioned herein. For further information go to Deposit Accounts Rates & Charges, Rates & Charges for other Basic Banking transactions and the Pre-contractual Information documents.
- An annex including the terms used in the current document is available free of charge.

| Service | Fee |
|--|--|
| General account services | |
| Provision of monthly account statements by post (for Current Accounts) | €0.90 / submission |
| Provision of account statement upon the customer's request at an NBG branch | Extra statement of deposit account activity: ranging from €5 to €45 |
| Web banking registration | €0 |
| Provision of notifications | <p><u>Alerts</u> e-mail (unlimited): €0 Mini package: e-mail (unlimited): €0 €0,50/month (5 free sms) or €5/year (60 free sms) additional sms: €0,05/sms</p> <p>Unlimited package (e-mail, sms): €2/month or €20/year</p> <p><u>Push Notifications</u>: €0</p> |

Payments (cards not included)

| | | | |
|--|---|---------------------------------|-----------------------------------|
| <p>Direct Debits by debiting an account, depending on the Organization (One-off or recurrent)</p> | <p>free of charge automatic payment of 5 bills per month other payments: ranging from €0 to €0.60</p> | | |
| <p>Standing Order</p> | <p>€0</p> | | |
| <p>Payment of dues/bills by debiting an account, depending on the Organization</p> | <p>Bank branch</p> | <p>Ranging from €0 to €3</p> | |
| | <p>E-banking</p> | <p>Ranging from €0 to €0.80</p> | |
| <p>Credit transfer SEPA</p> | <p>Outgoing Credit Transfer of €1,000</p> | <p>Bank branch</p> | <p>€15</p> |
| | | <p>E-banking</p> | <p>€1</p> |
| | <p>Outgoing Credit Transfer of €5,000</p> | <p>Bank branch</p> | <p>€17</p> |
| | | <p>E-banking</p> | <p>€1</p> |
| | <p>Outgoing Credit Transfer of €15,000</p> | <p>Bank branch</p> | <p>2,5‰ plus order charges €8</p> |
| | | <p>E-banking</p> | <p>€5</p> |
| | <p>Incoming Credit Transfer of €1,000</p> | <p>€3</p> | |
| | <p>Incoming Credit Transfer of €5,000</p> | <p>€3</p> | |
| <p>Incoming Credit Transfer of €15,000</p> | <p>€7</p> | | |

| Cards and cash | | |
|--|------|---|
| Cash withdrawal from an ATM of the customer's own provider | €50 | €0 |
| | €200 | |
| | €600 | |
| Cash withdrawal (euro) out of an account in euro from an ATM of another payment service provider (i.e. bank) within or outside the EEA | €50 | €0.75 |
| | €200 | |
| | €600 | |
| Cash withdrawal (euro) out of an account in foreign currency from an ATM of another payment service provider (i.e. bank) within or outside the EEA | €50 | €4 additional currency conversion charges may apply: 2% on the transaction amount / min €1 |
| | €200 | |
| | €600 | |
| Debit cards – Subscriptions | | Ranging from €0 to €6 |

| Package of services | Fee |
|---|---|
| e-Value | €2 / monthly charge or €22 / per year for the provision of banking services |
| Extra services have been charged separately | |

| Information about extra services | |
|--|---------------|
| Information about fees for services in addition to those covered by the package (not including the fees mentioned hereinabove) | |
| Service | Fee |
| Supply of chequebook (only for Current accounts) | €2 per cheque |

ANEX

List of the most representative services linked to a payment account and subject to a fee, in accordance with Article 3 of Law 4465/2017.

| Term | Definition |
|--|--|
| Provision of account statement | Provision of account activity/balance statements in paper form over and above those required by law or regulation or contract. |
| Web banking registration | Registration for and use of web banking services. |
| Provision of notifications | Provision of updates on payment account's balance and activity, alerts, etc. through sms or e-mail. |
| Cash withdrawal from an ATM of the customer's own provider | The customer takes cash out of the customer's account, from an ATM of the customer's own payment service provider |
| Cash withdrawal from an ATM of another provider | The customer takes cash out of the customer's account, from the ATM network of another payment service provider. |
| Debit Card Subscription | Debit card subscription fee. |
| Standing Order | The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account. |
| Direct Debit | The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary. |
| Credit Transfer | The account provider transfers money, on the instruction of the customer, from the customer's account to another account, within SEPA |
| Payment of amounts due/bills | A payment service enabling the customer to pay amounts due and bills (e.g. amounts due to a tax authority, social security funds, insurance undertakings, utilities). |