

Fee Information Document



Name of the account provider: National Bank of Greece

Account name: NBG Savings, NBG Children (savings), Family Fast (savings), / Foreign currency savings account

Date: 05.02.2024

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the Rates and charges for deposit accounts, the Rates and charges for other basic banking transactions and the Pre-contractual product information
- A glossary of the terms used in this document is available free of charge.

Service	Fee
General account services	
Provision of monthly account statements by post	Service not available
Provision of account statement upon the customer's request at an NBG branch	Extra statements of deposit account activity: ranging from €5 to €45
Web banking registration	€0
Provision of notifications	<p><u>Alerts</u></p> <p>e-mail (unlimited): €0</p> <p>Mini package: e-mail (unlimited): €0 €0,50/month (5 free sms) or €5/year (60 free sms) additional sms: €0,05/sms</p> <p>Unlimited package (e-mail, sms): €2/month or €20/year</p> <p><u>Push Notifications</u>: €0</p>

Payments (excluding cards)

Direct Debits by debiting an account, depending on the Organization (One-off or recurrent)	Ranging from €0 to €0.60		
Standing Order	€0		
Payment of Dues/Bills via debiting of the Account depending on the Organisation concerned	Bank branch	Ranging from €0 to €3	
	E-banking	Ranging from €0 to €0.80	
Credit transfer SEPA	Outgoing Credit Transfer of €1,000	Bank branch	€15
		E-banking	€1
	Outgoing Credit Transfer of €5,000	Bank branch	€17
		E-banking	€1
	Outgoing Credit Transfer of €15,000	Bank branch	2,5‰ plus order charges €8
		E-banking	€5
	Incoming Credit Transfer of €1,000	€3	
	Incoming Credit Transfer of €5,000	€3	
	Incoming Credit Transfer of €15,000	€7	

Cards and cash

Cash withdrawal from an ATM of the customer's own provider	€50	€0
	€200	
	€600	
Cash withdrawal (euro) out of an account in euro from an ATM of another payment service provider (i.e. bank) within or outside the EEA	€50	€0.75
	€200	
	€600	
Cash withdrawal (euro) out of an account in foreign currency from an ATM of another payment service provider (i.e. bank) within or outside the EEA	€50	€4 additional currency conversion charges may apply: 2% on the transaction amount / min €1
	€200	
	€600	
Debit Cards – Subscriptions	Ranging from €0 to €6	

ANEX

List of the most representative services linked to a payment account and subject to a fee, in accordance with Article 3 of Law 4465/2017.

Term	Definition
Provision of account statement	Provision of account activity/balance statements in paper form over and above those required by law or regulation or contract.
Web banking registration	Registration for and use of web banking services.
Provision of notifications	Provision of updates on payment account's balance and activity, alerts, etc. through sms or e-mail.
Cash withdrawal from an ATM of the customer's own provider	The customer takes cash out of the customer's account, from an ATM of the customer's own payment service provider
Cash withdrawal from an ATM of another provider	The customer takes cash out of the customer's account, from the ATM network of another payment service provider.
Debit Card Subscription	Debit card subscription fee.
Standing Order	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
Direct Debit	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
Credit Transfer	The account provider transfers money, on the instruction of the customer, from the customer's account to another account, within SEPA
Payment of amounts due/bills	A payment service enabling the customer to pay amounts due and bills (e.g. amounts due to a tax authority, social security funds, insurance undertakings, utilities).