

i-bank services

ATM

TRANSACTIONS & INFORMATION

At NBG i-bank ATMs

DEBIT CARDS  
(Debit Mastercard, Debit VISA)

Cash Withdrawals from card-linked account	✓	up to the daily card limit
Fast Cash	✓	
Account Balance info	✓	
Account activity Statement	✓	last 7 transactions
Card Activation (Debit Mastercard & Debit VISA)	✓	
PIN Change	✓	
Cash Deposits	✓	
Transfer between card-linked accounts	✓	
Transfer to third party's NBG account	✓	up to the daily card limit
Credit card instalment payment by debiting account	✓	requires that the card has been linked to the account
Prepaid card top-up (reload) by debiting account	✓	requires that the card has been linked to the account
Payment of Disposed Loans	✓	

Payments

Insurance Companies	✓	Ethniki Insurance, European Reliance*, Allianz*, Generali*, Groupama*, Interamerican*, Metlife*, NN*
Municipalities/Water Supply Companies	✓	Athens Water Supply Company (EYDAP), Thessaloniki Water Supply (E.Y.A.TH.)*
Energy	✓	Public Power Corporation (D.E.I.), Zenith*, Heron*, KEN*, Natural Gas GEC*, ELPEDISON*, Protergia*, Volton*, Watt&Volt*, We Energy*
Telecommunications	✓	COSMOTE (Mobile / Landline-OTE TV Home), VODAFONE (Mobile / Landline), NOVA ex-WIND (Mobile / Landline)
Public Authorities	✓	Assessed Tax Debts, E-Fee, Loans of Consignment Deposits and Loans Fund, Road Tax*, EEPRA (Single Specific Fine for Settlement of Building Irregularities)*, ICISNET*
Other Companies	✓	IFG French Institute of Greece, Hellenic National Cadastre, AVON, Union of Hellenic Chambers*, TEE (Technical Chamber of Greece)- Payback Rate Payment*, Cardinal*, Elysee*, Spartan Security*
Insurance Funds	✓	ETEAEF (Self Employed Contributions)*, EFKA (Unified Social Insurance Body)*, K.E.A.O. (Center for the Collection of Insurance Contributions)*

NBG CREDIT CARDS

Card available Balance	✓	
Card activity Statement	✓	last 7 transactions
PIN Change	✓	
Credit Card Instalment Payment	✓	via cash deposit
Cash Withdrawals	✓	up to the daily card limit
Card Activation (Credit Mastercard & Credit VISA)	✓	

NBG PREPAID CARDS  
(Prepaid Mastercard/VISA)

Card available Balance	✓	
Card activity Statement	✓	last 7 transactions
Card Activation (Prepaid Mastercard)	✓	
Card Loading	✓	via cash deposit
PIN Change	✓	
Withdrawal	✓	

TRANSACTIONS AT DIAS ATMs  
(ATMs of other Banks in Greece)

Cash Withdrawals from primary account	✓	up to the daily card limit in DIAS ATM network (600€)
Account Balance info	✓	

TRANSACTIONS AT ATMs ABROAD

Cash Withdrawals from primary account in the ATM's home currency	✓	up to the daily card limit
Account Balance info	✓	
PIN Change	✓	

Note

Transactions via ATMs can be carried out as long as they conform with the legal and regulatory framework that applies at any given time.

\* The transaction is available only at ATMs with touch screen